

CTS Fiber Internet Agreement

MAIL to CTS Telecom Inc
13800 E Michigan Ave
Galesburg, MI 49053

or FAX to 269.746.9917
Customer Service 269.746.4411
Toll Free 800.316.1685

User Information

Name (First) _____ (Last) _____
(Must be at least 18 years of age or older to sign up for Internet Service)

Company (Optional) _____

Service Address _____

City _____ State _____ Zip _____

Phone Numbers (Home) _____ (Work) _____

Internet Service Information

Username **must not** start with a number. Your password **must** be between 5 and 16 lower-case alphanumeric characters (no symbols). It **must** include at least one appearance of a letter and a number, and is case sensitive.

- E-mail address will be **username@ctsmail.net**
- Do not need to complete if currently have **@ctsmail.net** email accounts

1st Username _____ 1st Password _____

2nd Username _____ 2nd Password _____

3rd Username _____ 3rd Password _____

4th Username _____ 4th Password _____

To Access Your CTS Email Account Go to CTS Website: **www.ctstelecom.com**

At Webmail Login, type in complete email address and password.

Computer Operating System

- Windows XP Windows Vista Windows 7 Mac/OS Linux

Recommended PC System Requirements – A Pentium 60-megahertz (MHz) processor. 100 megabytes (MB) of free hard disk space. For Windows 98/ME: 32 megabytes (MB) of random access memory (RAM) minimum.

Recommended Macintosh System Requirements – Mac OS 7.6.1 or higher. 100 megabytes (MB) of free hard disk space. 16 megabytes (MB) of random access memory (RAM) minimum.

I agree to abide by the CTS Internet Service Terms and Conditions and Acceptable Use Policy.

It is agreed that sales are made only on the terms and conditions contained herein. This document is an offer by you (Customer), which will become a contract only when accepted in writing by CTS Telecom, Inc (Company). This document contains the terms and conditions on which the Company will provide you the Customer with high-speed Internet service (Service) using the Company's Network (Network). By use of the Service you agree (for yourself and any other person you allow to use your Service or the Network) to be bound by these terms and conditions. The Company may change these terms and conditions by giving you at least ten (10) days notice at your billing address. You agree to be bound by those changes unless you cancel your Service in writing prior to the effective date of such changes. There is a \$5.00 charge every time you change your username or e-mail address. There is a reconnect charge of \$25.00 (\$50.00 for Triple Play) for delinquent accounts. If the internet service is disconnected, or any of the services in a Triple Play package within the first 12 months, an early termination fee of \$105.00 will be applied.

Signature _____ Date _____

OE _____ OE Date _____ Software _____ Rep _____

